



Agenda Item 4

Warwickshire PCC
Engagement Strategy
Update Report

This report has been prepared on behalf of the
Warwickshire Police and Crime Commissioner
for the information of the
Warwickshire Police and Crime Panel.

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VERSION	Version 1
GPMS	Official

1. Involving and Empowering Communities and Key Stakeholders.

***Vision:** - The Commissioner is committed to involving communities and service users in shaping local services and putting their voices at the heart of delivery. By empowering and enabling citizens to take action, together we can make our streets, homes and businesses safer.*

The PCC has been engaging, presenting and attending a range of events with both the public and key stakeholders. The PCC regularly receives request from a range of groups to present his role, participate in discussions and to answer questions. Where possible and practical the PCC attends these formal and informal events to engage with the public and community. In addition to the work detailed below the PCC and the OPCC actively engage with key stakeholders on a regular basis, supporting, influencing and assisting to develop new approaches to address local concerns and issues.

The PCC and his office are limited by capacity and priorities to what they can attend and effectively support. Capacity has been more restricted this year than in previous years due to the Deputy PCC role being vacant. The pending termination of the Alliance with West Mercia Police, announced in October 2018, has further restricted capacity due to significant commitment of time by the PCC to planning meetings. As a result the PCC and / or his office are not always in a position to support all requests received from both the public and key stakeholders. However, the PCC and / or his office regular attend and / or organise: -

- The Independent Custody Visitor Scheme Meetings - North, South & Alliance wide.
- Independent Trust, Integrity and Ethics Committee.
- Hate Incident Partnerships.
- Citizens' Academies.
- Police Cadets.
- Citizens in Policing Alliance meetings - Police Support Volunteers, Specials.
- Youth Parliament.
- Children in Care Council.
- Blue Lights Services Collaboration Board.
- Community Safety Partnerships.
- Criminal Justice Agencies Meetings.

Please note this is not an exhaustive list of meetings attended.

2. Areas of Focus for OPCC for 2018/19

Objective: - *Explore and develop opportunities with existing group/s to provide the PCC with feedback and input on a range of relevant topic areas, while ensuring the views of under-represented groups and the seldom heard groups are included.*

Progress update: -The Commissioner has appointed two long-term Police Cadets as Commissioner Cadets in order to further support engagement with young people in Warwickshire. Mr Seccombe has also presented at a variety of conferences and events on a wide range of subjects, including Serious Violence, the Asian Business and Professionals Association, Warwickshire Pride, Citizens in Policing, Game Safe and Safer Internet.

More will be done in the coming year to address this objective due to some areas of progress being more limited than hoped, due to disruption by the impending Alliance termination and vacancy of the Deputy PCC role. It is hoped the establishment of a Citizens Panel, and development opportunities with under-represented stakeholders to encourage application for funding via the Commissioner's Grants Scheme, will help address this objective going forwards.

Objective: - *Establishing and promoting dedicated engagement opportunities for the Commissioner.*

Progress Update: - Several events were organised by the OPCC and by posts funded through the Commissioner's Grants Scheme. This includes the Rural Crime Advisors 'Coleshill Big Day' that was held in June 2018 and attracted a large number of residents and partners, as did two Rural Crime Days held in the north and south of the county. More will be done in the coming year to address this objective, due to progress being more limited than hoped for reasons already covered.

It is hoped the establishment of a Citizens Panel, together with development opportunities with under-represented stakeholders to encourage application for funding via the Commissioner's Grants Scheme, will help address both of these objectives going forward.

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PCC Communities Engagement	Groups / Locations Engaged	Planned Activity 2018/19.
Faith groups	<ul style="list-style-type: none"> • County Church Service at St Marys, April 18 	
Rural communities <i>Most events are open access public events that were promoted in the locality and press where appropriate.</i>	<ul style="list-style-type: none"> • NFU/Farmers Meeting - April 2018 • Coleshill Big Day - June 18 • Warwick Rural East Community Forum - June 18 • Fillongley Show - Aug 18 • Rural Crime Event (Atherstone) - Oct 18 • Countywide Rural Crime Meeting - Oct 18 • Rural Crime Day with PCSO - Nov 18 • NFU North Warwickshire Farmers Event - Nov 18 • Rural Crime Day, Langley - Nov 18 • Rural Crime Training Event for Officers - Feb 19 • Rugby Farmers' Meeting - March 19 	
Young people	<ul style="list-style-type: none"> • Game Safe Warwickshire event - April 2018 • Safer School Internet Day at Milverton School - April 18 • Safer School Internet Day at St Benedicts Primary School - April 18 • 'Be Cyber Crime' Award at Arden Forest Infant School, - May 18 • Safer Internet Day, St Michael's Church of England School - May 18 • Youth Parliament Consultation - July 18 • 'Fearless' at Trinity School - July 18 • Work Experience Student - July 18 • Cadets Summer Week - Aug 18 • Cadets Ceremony - Sept 18 • North Warks and Hinckley College 'Policing Students' Presentation - Nov 18 • Youth Parliament Meeting -Feb 19 • Youth IAG -Feb 19 	
Topic Based Engagement	<ul style="list-style-type: none"> • Warwickshire Pride re homophobic incidents in Stratford - April 18 • Asian Business & Professionals Association annual dinner - May 18 • Dissertation Interview by Student on PCCs • 'Street Aware' awards – drugs project • Youth Commission Model Meeting - July 18 • Northern Area Secondary Headteachers Meeting - Sept 18 • 'Safer Streets' Meeting - Nov 18 	

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PCC Communities Engagement	Groups / Locations Engaged	Planned Activity 2018/19.
	<ul style="list-style-type: none"> • Senior Citizens Action Network and Warwickshire Older People's Forum meeting - Dec 18 • SCAN and WOPF meeting - Jan 19 	
Conferences where the PCC has presented.	<ul style="list-style-type: none"> • Cyber Security Event - April 18 • Problem Solving Event - July 18 • Emergency Services Conference - Sept 18 • Problem Solving and Vulnerability Event - Oct 18 • Love Instead of Hate conference - Oct 18 • Serious Violence Conference - Jan 2019 • Women's Network Conference - March 19 	
Offenders	<ul style="list-style-type: none"> • HMP Onley Carol Concert - Dec 18 	
Community Forums	<ul style="list-style-type: none"> • Leamington Rotary Club - May 18 • Wellesborne / Kineton Community Forum - June 18 • Shipston on Stour Rotary Club - June 18 • Whitnash Community Forum - Sept 18 • Alcester / Bidford Community Forum - Oct 18 	<p>March 19</p> <ul style="list-style-type: none"> • Kenilworth and Southam AGM • Stratford AGM
Parish Council Meetings	<ul style="list-style-type: none"> • Long Comptom Parish Meeting - May 18 • Polesworth Parish Meeting - May 18 • Harbury Parish Meeting - June 18 • North Warwickshire Parish Meeting (9 councils) - July 18 • Halford Parish Meeting - Aug 18 • Rowington Parish Meeting with MP - Nov 18 • Wellesbourne and Walton Parish Council Annual Meeting - March 2019 	
Citizen Academies	<ul style="list-style-type: none"> • South Warwickshire Citizens Academy - July 18 • North Warwickshire Citizens Academy - Jan 19 	<p>March 19</p> <ul style="list-style-type: none"> • North Warwickshire Citizens Academy Graduation
Grant Funded Projects	<ul style="list-style-type: none"> • Victim Support (RJ) - May 2018 • Safeline Annual Event - June 2018 • Grant Recipient Training - June 2018 • CSW Sports - July 2018 • Crimestoppers (County-lines Launch) - July 2018 • Bradby Club - Sept 18 • Street Pastors - Oct 18 • NHW AGM - Dec 18 • Equip Hate Crime Charter Launch - Feb 2019 	

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PCC Communities Engagement	Groups / Locations Engaged	Planned Activity 2018/19.
Open access public events	<ul style="list-style-type: none"> • Shipston Annual Wool Fair - May 2018 • Warwickshire Pride - Aug 2018 • Pride of Warwick Awards - Sept 2018 • Leamington Award of Victoria Cross Ceremony - Sept 2018 • World Wars Memorial Service Stratford - Nov 2018 • Warwick Remembrance Service - Nov 2018 • Guide Dogs Concert - Dec 2018 • Rowington Police and MP Public Meeting - Feb 2019 	
Volunteers in policing	<ul style="list-style-type: none"> • ICV Southern Panel, May 2018 • ICV Northern Panel, May 2018 • 'You Make a Difference' Alliance Volunteers Conference, June 18 • ICV AGM, Sept 2018 	
Individual meetings with the public.	<ul style="list-style-type: none"> • 1 victim of healthcare related crime Stratford - May 18 • 1 parent of victim of sexual violence - Oct 18 • 1 individual victim of repeat rural crime / protests - Sept 18 	
Key Partners	<ul style="list-style-type: none"> • Ambulance Service (Blue Light Engagement) • Southam Town Council - April 18 • Southam Police Station - May 18 • Student Officer Address LK - May 18 • Kenilworth Town Council - June 18 • Blue Light Collaboration Meeting - June 18 • High Sheriff of Warwickshire meeting - June 18 • Student Officer Attestation - June 18 • SABB Safe - Aug 18 • Stratford District council - Aug 18 • Craig Tracey MP - Jan 19 • Warwickshire MPs Budget Consultation - Jan 19 • Bedworth Harm Hub Visit - Feb 19 • Shipston Town Council - March 19 	

Objective: - Continuing to organise regular engagement days at police stations and bases, enabling the Commissioner to meet officers, staff and partners.

Progress update: - There is an ongoing schedule of engagement at each police station and base across Warwickshire. The plan is approved with the Warwickshire Command Team and

the feedback from officers and staff is addressed via the Chief Constable meeting, if appropriate to do so. There are also a series of seminars planned for April and May 2019 to engage with the police force in its entirety alongside the Command Team about the current direction of Warwickshire police to ensure that all officers and staffed are both informed and engaged.

Objective: - *Monitor the Commissioner's Grants Scheme for 2018/19 and develop, engage and build a market place for commissioned support services addressing the needs of:* -

- *Victims.*
- *Sexual violence.*
- *Child Sexual Exploitation.*
- *Drug and alcohol criminal justice clients.*

Progress update: - In 2018/19 a total of 64 grants were issued valued at more than £2,300,000 to more than 40 different organisations or departments within those organisations (some running more than one project). The PCC was able to visit some of the grant recipients as planned to witness and experience their projects in action, however due to the issues explored earlier in this report fewer were visited than planned.

In 2017, Warwickshire County Council re-tendered drug and alcohol services for the county. The needs assessment conducted for Warwickshire County Council identified the importance of referral routes from within the criminal justice system into treatment, and this was relied upon in the commissioning of drug and alcohol services for criminal justice service users by the PCC in 2018.

In 2018/19 further significant work has been undertaken building on the preparation undertaken in 2017/18 to develop a commissioning approach for several key work areas. Support services for victims, child sexual exploitation (CSE) and sexual abuse and violence underwent an independent needs assessments to understand the scale and type of support needs victims have, what works and how to improve the local system through commissioning and strategic actions to meet the needs of victims. Over 500 local residents affected by crime and relevant partner agencies contributed to this needs assessment.

The victim needs assessment highlighted: -

- Victims want a choice of types of support and different ways to access this.

- Victims want support services to be joined up with police, but to retain their independence.
- Protect the specialisms around sexual crimes and abuse with adults and children – ensuring support is available long-term.
- Work to address a number of gaps which were identified in current provision, this included links to Mental Health support, Housing needs and communications for the public and agencies about the full range of support available.

A substance misuse needs assessment was undertaken by colleagues in WCC, this highlighted:

- The What about YOUth survey 2014, which gives local as well as national data, is showing that compared to the national average, more young people in Warwickshire have had an alcoholic drink, are regular drinkers and significantly more have been drunk.
- There were 117 drug related deaths registered from 2010-14 of which 76 (65%) were males and 41 (35%) females.
- The population of Warwickshire using drug and alcohol services is at significantly lower rate for the age groups 25-64 and under 18 compared to national rate.

In response to the findings within the needs assessments, a competitive tendering process was undertaken based on the 'lots' below, supported by the Alliance Procurement and WCC Legal Department and 'subject matter experts' from WCC and Police. The successful organisations awarded the contracts are detailed next to the relevant 'lot'. All contracts will begin on 1st April 2019: -

- General Victim Cope and Recovery Services - Victim Support.
- Sexual Abuse and Violence (SAV) Recovery Service - Collaborative bid by Rosa and Barnardo's.
- Child Sexual Exploitation (CSE) Recovery Service - Collaborative bid by RoSA and Barnardo's.
- Adult Substance Misuse Services for Criminal Justice Service Users - CGL
- Children and Young People Substance Misuse Services for Criminal Justice Service Users – Compass.

The PCC has continued his commitment to 'In Principal' grants to organisations and posts that support the objectives of the Police and Crime Plan 2016-2021 (P&CP). These In Principal awards have, depending on the annual settlement, been awarded for the remainder of the PCC's term of office and include: -

- CSP Analysts 1.5FTE
- 2x Rural Crime Co-ordinators;
- 1x Business crime adviser;
- 2x Cyber-crime advisers;
- 2x Trading standards Cyber-crime investigators;
- Contribution towards the ECINS co-ordinator;
- 1x PREVENT officer;
- 1x National Probation Service Domestic abuse administrator.

Due to the new commissioned services work undertaken in 2018-2019, the decision was taken to assess 2018-19 awarded grants and roll-over suitable recipients' funding for an additional year. These decisions were taken carefully and roll-over grants were issued to applicants on the basis that their projects were yielding positive results and we were satisfied with their implementation thus far. A number of 2018/19 grants were subsequently re-awarded funding because they have successfully helped to address Police and Crime Plan priorities concerning victims, reducing and preventing crime, promoting police force efficiency and effectiveness, and protecting people from harm.

As a result of this pre-allocation of some grants money, a smaller sum was made available to new applications for 2019/20. A total of £50, 000.00 was made available for small grants (maximum individual bids of £10,000.00) and £15, 000.00 for a countywide Reducing Reoffending project. The deadline for these applications was in January 2019 and evaluation is currently ongoing, with announcements on successful bids scheduled for the end of March 2019.

Once both rolled-over grants and new recipients have been confirmed, an awards event celebrating their funding success will be scheduled for April / May 2019. This event will include a market-place set-up so that recipients can showcase their project to other attendees. There will also be a session on expectations from the OPCC upon recipients in regards to implementation, monitoring and evaluation, together with feedback from

previously successful recipients to highlight opportunities for lessons learned. The PCC will schedule in visits to successful grant recipients throughout the year to experience the project in action.

This is the first Commissioner's Grants Scheme process that Abby Simkin, as the new OPCC 'Development and Police Lead - Commissioning, Grants and Engagement', has operated. As a result of some observations made about the process, the OPCC will implement a program of development. Planned changes should help to improve the diversity and quality of bids received in future. It is also hoped that they will encourage an even broader range of stakeholders to engage, and also streamline the application and evaluation process to the benefit of both applicants and the OPCC.

The application forms will be re-developed as more user-friendly and clearer with regards to the applicant's requirements to provide information to enable both effective evaluation and implementation. The evaluation process will be altered to streamline the tools used, including the presently repetitive and cumbersome forms, and to add (where required) relevant expertise from key partners.

Ahead of the next grants process, it is intended that the OPCC will run a series of engagements with potential applicants to help prepare them for the application process. The aim of this is to support a broad range of organisations in their bid for the funding, enable a better quality of bids to be received and ensure that proposed projects align more to Police and Crime Plan objectives. Planning is underway for these engagements and they will include a training session for would-be applicants on the objectives, what a good bid looks like to the OPCC, and good practice learning from previous successful applicants in project implementation, monitoring and evaluation.

The Delivery Plan for the Police and Crime Plan will be once again assessed to identify remaining gaps in delivery. These gaps will be highlighted during engagement with potential applicants to encourage projects which seek to address them.

The OPCC will also engage with individual organisations that were unsuccessful in the recent grant application rounds, but which showed potential to offer good projects in the future. The aim is to strengthen their understanding and capacity to offer stronger grant applications going forward.

Using feedback from these engagements, we will develop a new guidance booklet to address any areas of uncertainty in the process and to support potential lack of bidding expertise in the organisations applying. It will ensure all applicants are clearly informed about the role of the Police and Crime Commissioner and the rationale behind the grants scheme. Central to this guidance will be information regarding the importance of the Police and Crime Plan priorities to grant application evaluations, and how to incorporate these into the monitoring and evaluation of funded initiatives.

A new Road Safety Grant is likely to be released early in the next financial year 2019/20 and planning is ongoing as to the process for awarding grants from this fund and it is probable that the OPCC will seek to implement some of this grant development into this new scheme. Any lessons learned here can then be incorporated into next year's Commissioner's Grants Scheme 2020/21.

3. Areas of Focus for OPCC during 2019/20

- I. Delivery of consultations on the Police Precept for 2020/21 and a refreshed Police and Crime Plan.
- II. Delivery of a Business Crime Survey (BCS).
- III. Analysis of the results of the BCS and use the data to drive local work around the identified issues and to tackle business crime.
- IV. Continue to explore and develop opportunities with existing groups to provide the PCC with feedback and input on a range of relevant topic areas, while ensuring the views of under-represented groups and the seldom heard groups are included.
- V. Establish a Citizens Panel with a diverse and representative group of members representing Warwickshire residents. This Panel will meet periodically and it is likely it will:
 - Raise concerns and queries from the members' respective communities
 - Act as a focus group for the PCC to consult on key issues
 - Help to engage new partners and under-represented groups
 - Act as the PCC's representatives at approved external events.
- VI. Create a programme of engagement involving the Commissioner Cadets. In 2018 two Police Cadets were appointed as Commissioner Cadets. In 2019-20, a programme of

engagement will be scheduled to help promote the OPCC's youth engagement through the Commissioner Cadets.

- VII. Continue to promote dedicated engagement opportunities for the Commissioner. The OPCC is working with partners to identify appropriate engagement opportunities for the PCC and the OPCC at free, open access events where the PCC and his staff can engage with members of the public using the forms below to understand: -
 - How safe residents feel.
 - What they think would make them safer.
 - What the issues are in their community.
 - If they would like to receive the monthly newsletter.
- VIII. A range of potential engagement opportunities are being identified and may include: -
 - Warwickshire Pride
 - Leamington Peace Festival
 - The Kenilworth Show, Fillongley Show.
- IX. All Police and Crime Panel members are requested to consider and share other opportunities in their areas which would provide suitable engagement opportunities.
- X. Continuing to organise regular engagement days at police stations and bases, enabling the PCC to meet officers, staff and partners
- XI. Attend and present at the 2019 Warwickshire Police Seminars for Warwickshire officers and staff.
- XII. Plan and develop the new OPCC Road Safety Grant Scheme, with opportunities to promote partnership working and engage new partners

4. Refreshed Strategy

The 'Consultation and engagement Strategy 2016 – 2020' will be refreshed with the new areas of focus for 2019/20, to reflect the amendments required as a result of the above updates and this will be provided as a separate appendix item to the strategy.

Abby Simkin.

Development and Policy Lead - Commissioning, Grants and Engagement.

Warwickshire OPCC.